

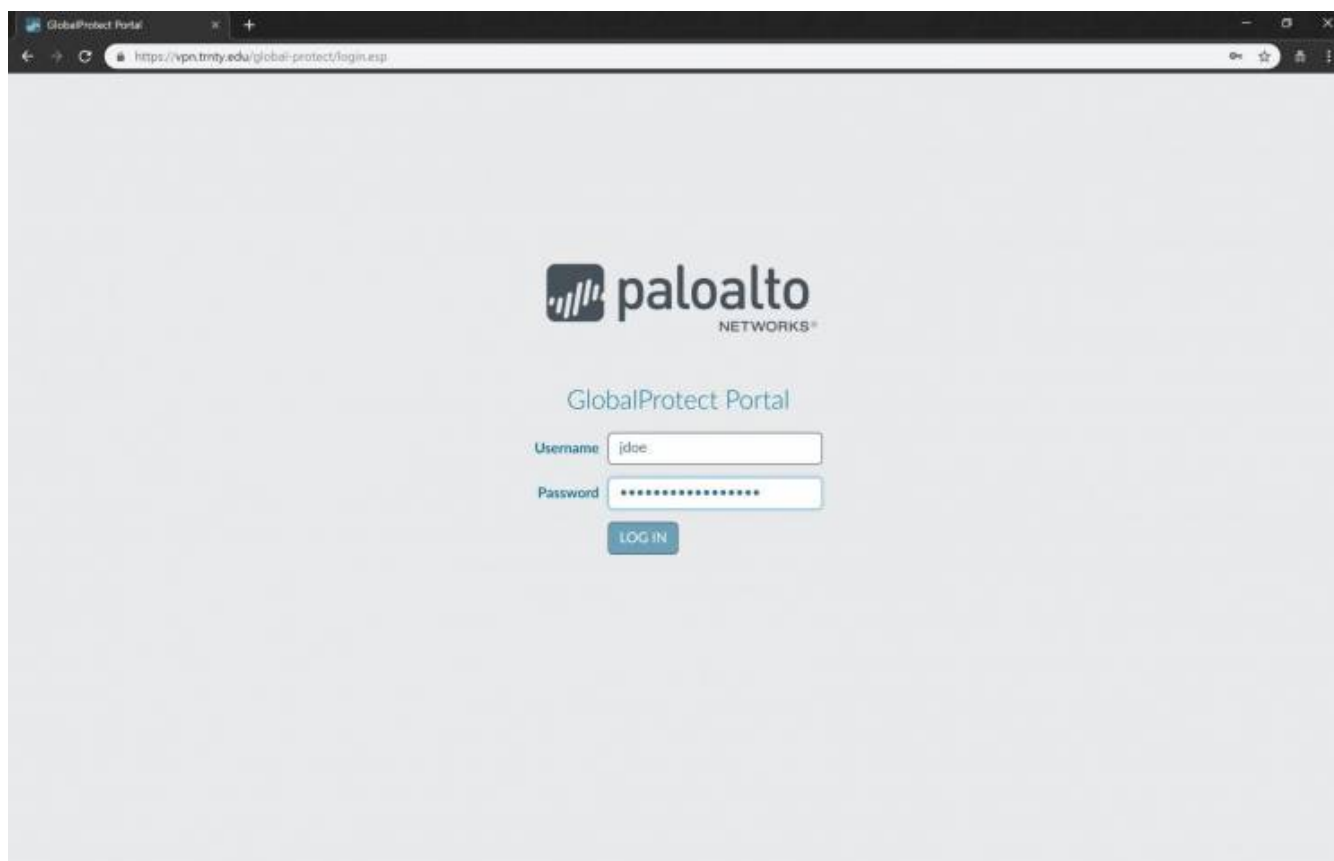
Connect to VPN (macOS)

VPN is most often used by faculty and staff to remote into their office computer and to access shared network drives while off-campus.

Please note: VPN should not be used on campus while connected to TrinAir.

Install GlobalProtect

1. In a web browser, navigate to **<https://vpn.trnty.edu>** and log in with your Trinity username and password.



2. Click on the **Download Mac 32/64 bit GlobalProtect agent** link.



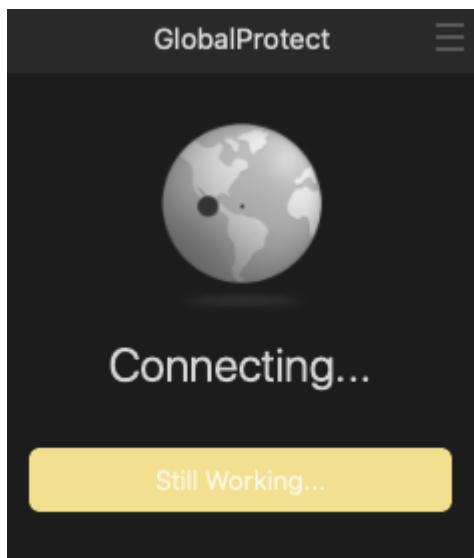
3. Run the downloaded package file, and complete the install of **GlobalProtect**.

4. If your device is running macOS Catalina, you will need to [allow the Global Protect Extension](#) (see instructions below).

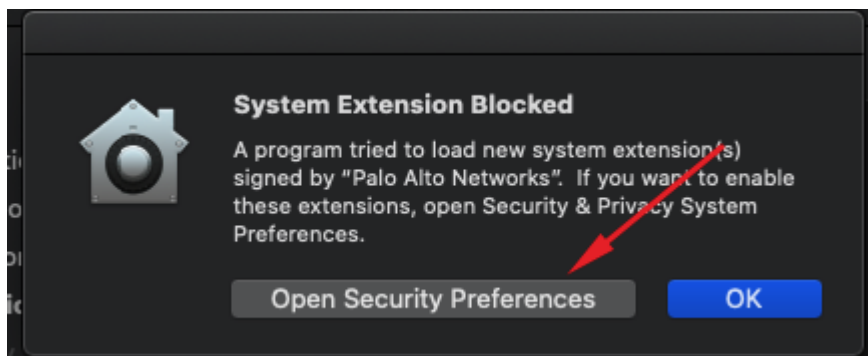
Allow GlobalProtect on macOS Catalina

If you are running macOS Catalina, while installing the agent, you will receive an alert notifying you the extension is blocked.

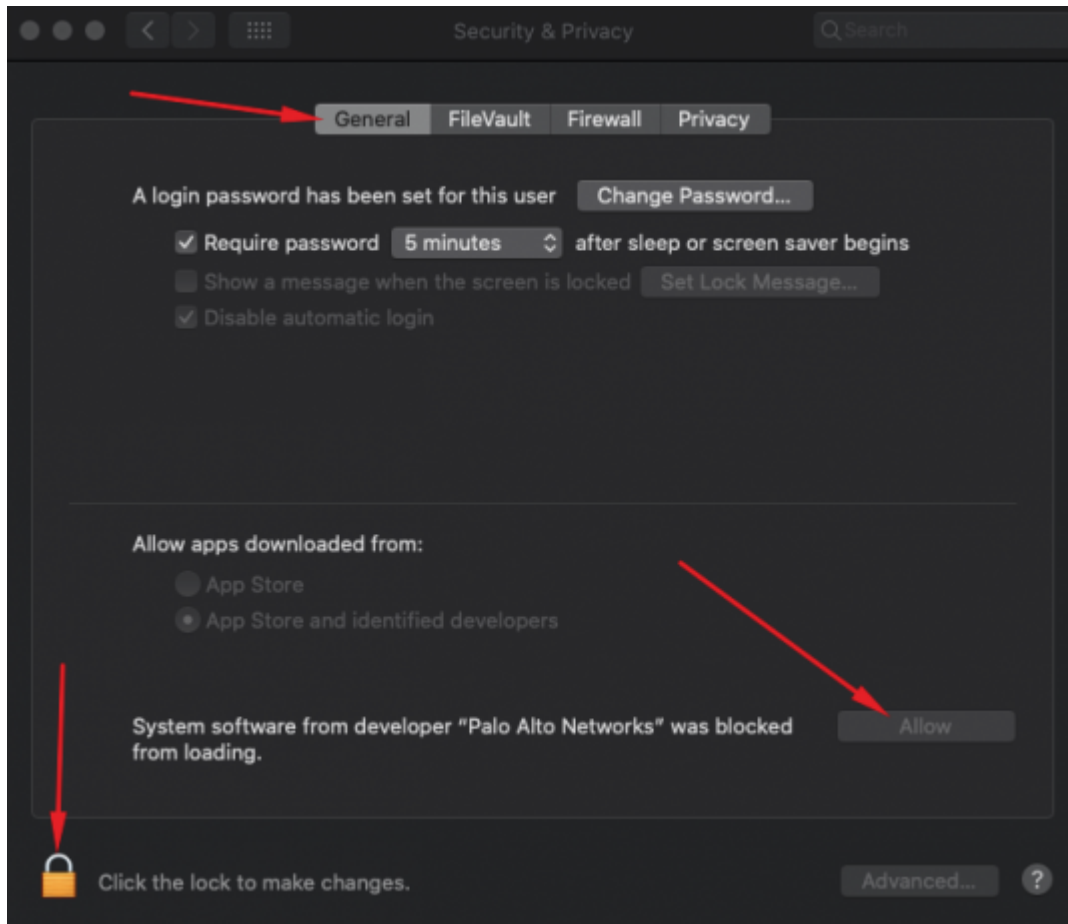
If not allowed, Global Protect will be stuck on Connecting... and you will need to reinstall the program.



1. When you receive the "System Extension Blocked" notification, click **Open Security Preferences**. If you do not receive a notification, or clicked OK, click the Apple icon in the top left corner of the screen, click System Preferences, then navigate to **Security & Privacy**.



2. In the Security & Privacy panel, ensure you are on the general tab, click the lock icon in the bottom left corner, then click the **Allow** button along the right side.



3. Once allowed, you will be able to connect to the VPN.

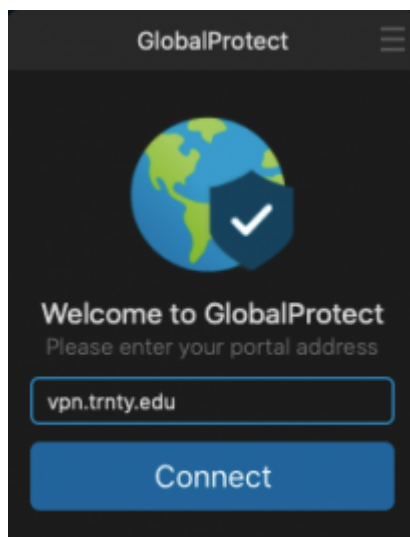
If the Allow button is not displayed, and you are still stuck on connecting, uninstall and reinstall the Global Protect agent. You can uninstall the agent by following the install instructions, but during the install process, check the Uninstall box instead.

Connect to VPN

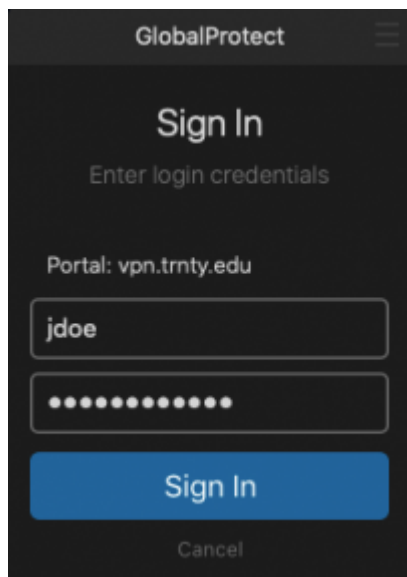
1. Click the GlobalProtect icon along the top menu bar of your screen.



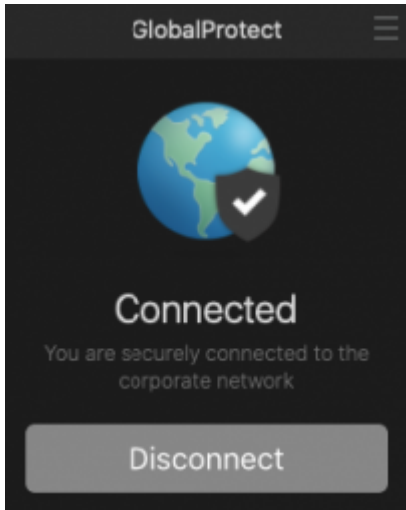
2. In the **Portal** field, enter **vpn.trnty.edu**, then click **Connect**.



3. Enter your Trinity username and password and click **Connect**.



4. The **Status** in GlobalProtect will change to **Connected** after a few seconds, and you will now be able to remotely access your office computer and shared drives.



5. (Please note: This step does not appear for devices running macOS Catalina.) Once connected, you will be asked if you would like to allow GlobalProtect to your Desktop, Documents, and Downloads folders. Feel free to either allow or deny these requests, as they shouldn't impact your VPN use.

